

QUESTIONS A CONSUMER SHOULD ASK BEFORE PURCHASING A GRANITE COUNTERTOP

General Questions

- What care and maintenance are required?
- How do I remove scratches from my granite countertop?
- If my countertop cracks, can it be repaired?
- What does it cost to resurface a granite countertop?
- Is my granite countertop FDA and NSF approved as a food preparation surface? Does it meet ASTM G21 and G22 standards for fungal and bacterial resistance? Can I get that in writing?

Porosity

- Since my countertop is porous, will beverages and fluids from foods penetrate my granite countertop?
- How do I make sure bacteria doesn't grow on or in any cracks and fissures in my granite countertop?

Stains

- Do I need to worry about staining with my granite countertop?
- What foods or beverages cause staining?
- How do I remove stains?

Sealers

- Does installation include sealing the countertop?
- If your company sealed my granite countertop and it has a staining problem, is this warranted work? Can I have that in writing?
- How often should I have my countertop resealed?
- Does your company offer a resealing service?
- What does it cost to reseal a granite countertop?
- What type of sealer do you use or recommend?
- Is this sealer FDA or NSF approved for food contact?
- Do you have a Material Safety Data Sheet for your sealer. Can I have a copy of it?
- Does the sealer protect my countertops from all stains or just certain types of stains?

Warranty

- Do you offer a warranty? Can I have a copy of it?
- How long have you been in business?

Notes :
